



# COMMONWEALTH of VIRGINIA

Ronald L. Lanier  
Director

## *Department for the Deaf and Hard of Hearing*

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August 6, 2015

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Room TW-A325  
Washington, DC 20554

### **Re: Notification of Substantive Change in Virginia's TRS Program (CG Docket No. 03-123)**

This letter is in reference to the rules and procedures set forth by the Federal Communications Commission in 47 C.F.R. § 64.604(c)(2) requiring States to notify the Commission of substantive changes in their TRS programs within 60 days of when they occur, and also to certify that the state TRS program continues to meet federal minimum standards after implementing the substantive change.

The Virginia Department for the Deaf and Hard of Hearing (VDDHH) hereby notifies the FCC of our selection of Hamilton Relay as the TRS provider in Virginia, beginning Friday, July 31, 2015. The information regarding the relay provider needs to be updated on the FCC's "TRS by State and Territories" webpage. Please find below the current relay access numbers and customer care numbers for Virginia.

1. TTY (800) 828-1120
2. Voice (800) 828-1140
3. STS (866) 221-6784
4. Spanish – 800-855-8200
5. VA STS – 800-855-8220
6. Customer Service TTY (866) 246-9300
7. Customer Service Voice (866) 894-4116

The Virginia Department for the Deaf and Hard of Hearing certifies that the state TRS program continues to meet federal minimum standards since implementing the substantive change in providers.

If you have any additional questions, please feel free to contact Clayton Bowen at [clayton.bowen@vddhh.virginia.gov](mailto:clayton.bowen@vddhh.virginia.gov) or (804) 662-9704.

Sincerely,

  
Ronald L. Lanier